

**REVISED
PAYMENT
POLICY
EFFECTIVE
APRIL 1,
2024**



**NOTICE!
UNDERSTANDING
MY DUE DATE**

***Ways to Pay
Your Bill***

Online www.ucemc.com or with App (UCEMC Utilities in App Store)

Phone by calling:

1-800-261-2940, press 2

Bank draft (set-up in office) or auto pay (set-up online)

In Person

- counter, drive thru, drop box, 24-hour Kiosks*

By Mail

Pay Where You Shop (visit www.ucemc.com/pay-where-you-shop/ for a list of locations)

If you pay by 4:30 p.m. on or before the due date in person, by drop box, or by mail, you'll be charged the net amount due (Total Due Now).

Payments received after 4:30 p.m. on your due date or later will incur the gross amount due (After Due Date).

We will no longer consider the United States Postal Service postmark as the payment date. Instead, bills will be processed on the day we receive them.

Thank you for your understanding and cooperation.

Review UCEMC's payment policy (Board Policy 5-02) and explore additional payment details and options at www.ucemc.com.